

Group Visits Information & Booking Form



Welcome to Adventure Valley's 2012 Information and Booking Form for Groups of 20 or more (10 for SEN Groups)!

Contents

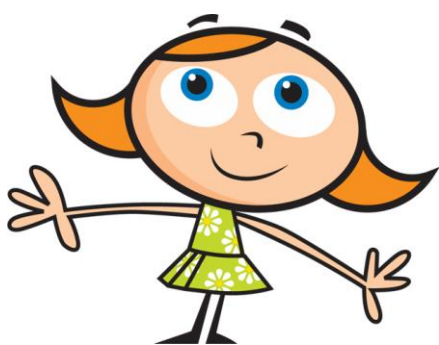
Page No

2. An introduction to Adventure Valley
3. Group Prices & How to Book
4. Group Booking Form
5. Health & Safety Guidelines



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Introduction to Adventure Valley



An Introduction to Adventure Valley

Based in Durham, Adventure Valley is the North East's newest group day out! Split into 6 zones (with 3 undercover), there's always something exciting to discover, come rain or shine.

Undercover Fun

Indoor Play Town

Huge and heated! Whoosh down the Astra Slide, scramble nets and clamber through tunnels. We also have a separate toddler zone.

The Farm Yard

Meet friendly animals, housed within their cosy barns! Every day you can get involved with scheduled activities.

Busy Bee's Barn

Lots of play with a cannon ball saloon, giant sandpit and roller racers.

Outdoor Adventure

Action Creek

Jumping Pillows, Go Karts and Outdoor Play! Board the Barrel Train Ride and Tractor and Trailer Ride. Plus Pony Rides have moved here.

Runaway Ranch

Our Bird-O-Batics Show is even better now! Zoom down our upgraded Runaway Races, or fly like an eagle on the Zip Wire. From Easter, take part in the sheep races and win a prize.

The Piazza

Surrounding the Piazza there's Panning for Gold, a Mini Football Pitch and Pedal Tractors to enjoy!

Café Italia

The traditional Italian Restaurant, Café Italia offers the very best in refreshments. From tasty cappuccinos to delicious paninis and freshly made pizzas, the choice is yours.

On sunny days, you can also relax on the terrace and enjoy the wonderful view over Adventure Valley.

Group Prices & how to Book



Group Prices

For groups of 20 or more paying people (or groups of 10 or more SEN) who book in advance, we offer discounted rates which include free coach and car parking and access to all public areas of Adventure Valley as follows:

| | OFF PEAK | PEAK |
|--------------------|----------|-------|
| ○ Children/Adults: | £4.95 | £6.45 |
| ○ Over 60's | £4.45 | £5.95 |
| ○ Under 2's: | FREE | FREE |

*Peak prices apply during every Weekend, Bank Holidays and School Holidays. Off peak prices apply at all other times.



FREE ADULT PLACES FOR CHILD/YOUTH/SEN GROUPS:

- 1 Free Adult per 5 Paying Children
- 2 Free Adults per 4 Paying SEN

More than 150 in your group? Contact us for special discounts on **0191 386 8291**.

Pre-order Goodie Bags & Refreshments:

Pre-order your Adventure Valley Goodie bags from the well stocked gift shop. Just £1 each and includes an Adventure Valley branded Pencil, Eraser and Notebook.

Plus pre-order your refreshments with Café Italia. Contact us for more details and prices.

How to Book

Booking your group visit to Adventure Valley is simple. Simply follow the easy steps below:

1. Please contact us by telephone on **0191 386 8291** or email info@adventurevalley.co.uk with your preferred visit dates. We will agree a visit date with you, discuss any requirements and will hold your provisional booking for 10 working days.
2. To secure your booking, you must complete and return this booking form **within 10 working days** to **Adventure Valley, c/o Union Hall Farm, Brasside, Durham, DH1 5SG** with a deposit of either £20 or £2 per child, which ever is greater.
3. **On the day of your visit, please ensure that you have your payment available to us.** Cheques should be made payable to Adventure Valley. Please ensure that all group leaders, assistants and helpers have been given copies of the Health & Safety Guidelines included in this document.

Enjoy your visit and do not hesitate to contact us should you require any further information.

Group Visit Booking Form



Group Details

| | |
|----------------|--|
| Name of Group: | |
| Group Email: | |
| Address: | |
| Phone Number: | |
| Contact Name: | |

The Visit

| | |
|----------------|-----------------------------|
| Date of Visit: | Arrival Time: Dept Time: |
|----------------|-----------------------------|

Group Numbers (NB. Groups must be pre-booked for the group rate).

| | OFF PEAK* | PEAK* |
|---|------------|------------|
| Children (2-16) £4.95 Off Peak/£6.45 Peak* | Quantity** | Quantity** |
| Children (Under 2's) FREE at all times | Quantity** | Quantity** |
| Adults FREE** 1 Free Adult per 5 Paying Children/2 Free Adults per 4 Paying SEN | Quantity** | Quantity** |
| Extra Adults £4.95 Off Peak/£6.45 Peak* | Quantity** | Quantity** |
| Extra Adults Over 60's. £4.45 Off Peak/£5.95* | Quantity** | Quantity** |
| Pre-bookable Goodie Bags £1 each | Quantity** | Quantity** |

* Peak prices apply during Weekends, Bank Holidays and every School Holiday. Off Peak prices apply at all other times.

**Adjustments can be made to your bill on the day. You need 20 or more people in your group or 10 or more people for a SEN group for these rates and free adults to apply.

| | |
|---------|---------------|
| Signed: | On Behalf of: |
|---------|---------------|

Don't forget to include your deposit and return it to
Adventure Valley, Union Hall Farm, Brasside, Durham, DH1 5SG.

Health & Safety Guidelines for Group Leaders



We want you to have a fabulous day out at Adventure Valley and to help you to do this, we ask that you follow our Health & Safety Guidelines.

It is recommended that at least one teacher or group leader visits the site prior to your trip in order to carry out your own Risk Assessment. To enable you to do this, we offer a risk assessment visit for up to two teachers/group leaders, FREE of charge prior to your trip (for schools or groups of 20 or more paying people or groups of 10 or more SEN).

At Adventure Valley, leading animal welfare and best practice is followed. However, wherever there are animals and adventure play, this is always a small health risk to humans.

We make sure our animals are looked after and the animal accommodation is cleaned but, as animals and waste do carry germs, these can pose a health risk. However, the risk of catching most germs on farms is eliminated by good hygiene.

It is very important that our guidelines are followed to ensure your day out is a happy and healthy one.

GENERAL HEALTH & SAFETY GUIDELINES:

- ✿ Hands must be cleansed after touching animals or their pens. There are hand washing facilities and hand sanitisers around the farm.
- ✿ Please take note of all signs posted around the site, especially those regarding feeding habits of the animals.
- ✿ Children must be carefully supervised at all times whilst with the animals.
- ✿ Animals should be approached quietly and carefully and treated with respect. They should only be handled when a member of staff gives permission or signs permit visitors to do so.
- ✿ When feeding animals, children should hold their hands out flat and should not put their fingers into the mouths of animals.
- ✿ Children should not kiss the animals.
- ✿ Do not eat any of the animal food.
- ✿ Do not enter any animal pens or climb onto walls.
- ✿ Do not open any gates of the animal enclosures.
- ✿ Please note that some of our animals, however friendly, may bite. Extra care and attention must be taken when approaching or feeding the animals.
- ✿ Please wash any scratches or bites with soap and water and hand sanitiser. In the event of any accident or injury, First Aid will be available on site. Please inform a member of staff immediately.



GENERAL HEALTH & SAFETY GUIDELINES Cont'd...

- ✿ Do not eat food that has fallen on the ground or eat and drink whilst touching the animals.
- ✿ Food should be eaten at designated areas only and not in animal areas.
- ✿ Please put rubbish in the bins provided
- ✿ Wash any children's dummies or toys before giving them back to the child if they have been dropped or come in to contact with animal surfaces.
- ✿ Children must be supervised around the pond areas and all other areas of Adventure Valley at all times.
- ✿ Suitable clothing and footwear should be worn.
- ✿ Please be aware that on wet days, some areas may be slippery. Extra care must be taken. Please also be aware the some facilities (such as Tractor & Trailer Ride, Jumping Pillows, Runaway Races) may be restricted due to weather conditions.
- ✿ It is against the law to smoke on the premises and anyone found doing so will be asked to leave.

PREGNANT WOMEN:

- ✿ If you are pregnant or suspect you may be pregnant you should keep away from any pregnant ewes and new born lambs. This is to avoid the transfer of micro-organisms that can cause illness. There will be signs around the site to advise this.

MINIMUM ADULT TO CHILD RATIO:

- ✿ All children must be supervised at all times (we cannot be held responsible for any loss or accident that may occur).

Based on HSE Guidelines, it is recommended that the ratio of children to supervisors, teachers, assistants and parents should be:

- 1:1 Children under 1 year old
- 1:2 Children between 1 and 2 years old
- 1:3 Children between 2 and 3 years old
- 1:4 Children between 3 and 5 years old
- 1:8 Children between 5 and 8 years old

If supervision levels are less than this, there should be no direct contact with animals.

RISK & LIABILITY:

- ✿ You are welcome to use the adventure playground, jumping pillows, slides, go karts and all other facilities at Adventure Valley at your own risk.
- ✿ We cannot accept any liability for any loss, damage or injury to persons or property, however caused.
- ✿ Children are your responsibility for the duration of the visit.