

Terms and Conditions for Birthday Party Bookings

These terms and conditions are for birthday party bookings at Adventure Valley either in person, online or by telephone.

Please note that these terms and conditions can change at any time and it is your responsibility to check them before you make your booking.

Should you not agree to the terms and conditions set out below, you should not make your booking.

Should you have any queries about the terms and conditions then please contact Adventure Valley before confirming your booking.

Booking Procedure

As stated on the website, a telephone or email enquiry must be made to check availability for your party requirement on your chosen date.

Once availability is confirmed, should you wish to proceed with your booking you will be required to pay your deposit of 10 children (see table below) at the time of booking. The final balance will be due on arrival the day of the party.

Once the deposit has been cleared, you will receive an email confirmation of your booking.

Should you wish to make amendments to your booking, you can do so up to 48 hours before the day of your visit.

Cancellation

Should you wish to cancel your visit, the following applies:

Cancellations with 14+ day's notice will receive a full deposit refund less £20 cancellation fee.

Cancellations with 7 – 14 day's notice will be refunded half of their deposit.

Cancellations with less than 7 days notice but more than 72 hours notice will not receive a refund but can transfer their deposit to another date (subject to availability).

Where there is a cancellation with less than 72 hours notice the deposit is non-transferable or refundable.

Minimum Deposits

| Party Type | Minimum number of children | Minimum deposit |
|--------------------------------|-----------------------------------|-------------------------|
| Teddy Bears' Picnic (toddlers) | 10 | £99.50 |
| Unhosted Play | 10 | £130.00 |
| Hosted Play | 10 | £150.00 |
| Unicorn Party | 10 | £150.00 |
| VIP Farmyard Party | 10 | £150.00 |
| Movie & Popcorn | 10 | £150.00 |
| Roller Disco | 10 | £150.00 |
| A Wold Cup Package | 10 | £150.00 |
| Roller Disco Hire | - | Cost of hire: £175.00 * |
| Soft Play Hire | - | Cost of hire: £175.00 |

Payment

If there is a remaining balance, this will be calculated on the day of your visit and can be paid by either cash or card before you leave.

What's Included?

All parties include a minimum of:

- Use of an allocated party cabin for a two hour time slot
- Party food for children
- Party bags for children
- Free downloadable invitations from our website
- One free adult for every child attending
- Use of Adventure Valley's facilities during opening hours on the same day of the party
- Entertainment provided by Adventure Valley staff (subject to party choice)

*****Please note that we do not provide a cake or candles but you are welcome to bring your own*****

*****The roller disco and Soft Play are available to hire from 5pm-6.30pm or 6pm-7.30pm.***

**** Roller boots, wrist guards and helmets are included*****



Adventure Valley
Union Hall Farm
Brasside
Durham
DH1 5SG

T: 0191 3868291

F: 08721136829

E: info@adventurevalley.co.uk

W: www.adventurevalley.co.uk