



Terms and Conditions for Birthday Party Bookings

These terms and conditions are for birthday party bookings at Adventure Valley either in person, online or by telephone.

Please note that these terms and conditions can change at any time and it is your responsibility to check them before you make your booking.

Should you not agree to the terms and conditions set out below, you should not make your booking.

Should you have any queries about the terms and conditions then please contact Adventure Valley before confirming your booking.

Booking Procedure

As stated on the website, a telephone or email enquiry must be made to check availability for your party requirement on your chosen date.

Once availability is confirmed, should you wish to proceed with your booking you will be required to pay your deposit of 10 children (see table below) at the time of booking. The final balance will be due the day before the party (any non-attendance above the minimum 10 children will be refunded upon departure).

Once the deposit has been cleared, you will receive an email confirmation of your booking.

Cancellation

Should you wish to cancel, deposits are unfortunately non-refundable. However, you can transfer your booking and deposit to another date (subject to availability).

Minimum Deposits

Party Type	Minimum Number of Children	Minimum Deposit
Teddy Bears' Picnic	10	£129.50
Unhosted Play	10	£169.50
Hosted Play	10	£189.50
VIP Farmyard Party	10	£189.50
Unicorn Party	10	£189.50
Football Party	10	£189.50
Soft Play Hire	-	Please enquire.



Payment

If there is a remaining balance, this will be due the day before the party (any non-attendance above the minimum 10 children will be refunded upon departure).

What's Included?

All parties include a minimum of:

- Use of an allocated party room for a two-hour time slot
- Party food for children
- Party bags for children
- Free downloadable invitations from our website
- One free adult for every child attending
- Use of Adventure Valley's facilities during opening hours on the same day of the party
- Entertainment provided by Adventure Valley staff (subject to party choice)

****Please note that we do not provide a cake or candles, but you are welcome to bring your own.****

****The Soft Play is available to hire from 5pm-6.30pm or 6pm-7.30pm.****

Adventure Valley
Union Hall Farm
Brasside
Durham
DH1 5SG
T: 0191 3868291
F: 08721136829
E: info@adventurevalley.co.uk
W: www.adventurevalley.co.uk